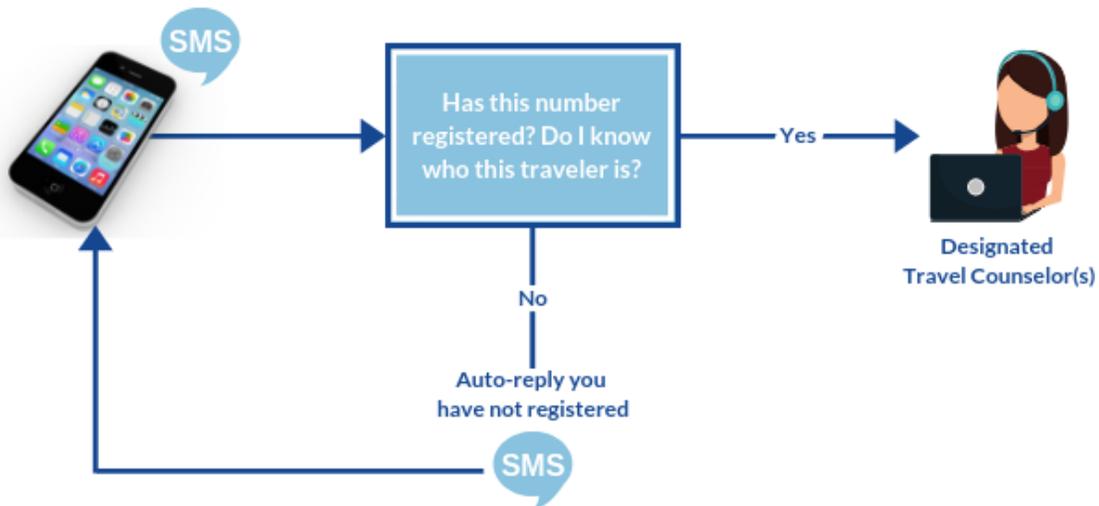


How Text to Travel Works:



Travelers will receive an email invite (sent to the email in their travel profile) to enroll in the Text to Travel program after completing their next booking. They will receive the message after their ticketed itinerary confirmation.

To enroll, the traveler will click on the link within the email to open a webform.

On the form, the traveler will confirm their email address and enroll one mobile phone number to be used to text World Travel, Inc. Travel Consultants.

Once the form is submitted, the traveler will receive a confirmation message from a text-enabled phone number to reach their designated Travel Consultants. To text with a World Travel, Inc. Travel Consultant, the traveler must use this phone number. We recommend travelers save the text-enabled number to their mobile contacts for easy access.

Travelers who have not enrolled via the process mentioned above will receive an automated message should they attempt to text a World Travel, Inc. Travel Consultant. In that case, the traveler will need to complete enrollment before texting is enabled.



Frequently Asked Questions

When will I receive my enrollment email?

Travelers will receive an email notification to enroll after booking a new trip with World Travel, Inc. Travelers can choose to either opt-in or opt-out by using the link within the email.

Can I share my enrollment emails with others to allow them to opt-in?

No, do not share the enrollment email with others. The enrollment link is unique to you and sharing with others can cause issues routing your message to your designated agent team.

How do I opt-out of text to travel?

You can opt out by using the enrollment link. If you have already opted-in you can text STOP to your assigned text enabled number.

Once I've opted out, can I opt back in?

Yes. Simply reply START to the assigned text enabled number. You can also contact us at text@worldtravelinc.com to have another enrollment message sent to your email.

Will the number to text be the same as the number I call?

No, the text-enabled number will be different than the number the traveler calls to contact their Travel Consultants.

Does it matter what number I send the SMS text from?

Travelers must text from the number provided during enrollment.

Can Arrangers use the Text to Travel Service?

Arrangers should not use the Text to Travel service when requesting travel on another's behalf. Phone or email is preferred.



Who do I contact if I have trouble registering for the Text to Travel service?

Contact our support team by emailing text@worldtravelinc.com.

Can I use text to create a new reservation?

You can request a new reservation via text. However, booking options will be sent to you via email. Text is ideal for requesting help while on the go or making changes to upcoming reservations.

When should I use text messages to contact my agents vs. email or phone?

We prefer that you use text to communicate with your agents while you're on the go or need immediate assistance and cannot easily make a phone call or send an email, such as during a meeting.