

SYMPOSIUM FALL 2017

Welcome

Dee Runyan

President

World Travel, Inc.

What has happened since Fall 2016?



Travel Ban



Laptop Ban



United Flight







HURRICANE IRMA







What has transpired in corporate and meetings travel in the last year?

- Enhanced integration between corporate travel & meetings
- Continued technology adoption (SaaS, AR/AI, Mobile, Text)
- Creation of tighter meetings risk management procedures
- Increased need for innovative, shared meeting space
- Greater focus on forming small meetings programs



travelforward

Learn. Network. Grow.

Spring Sessions







Recap from Yesterday

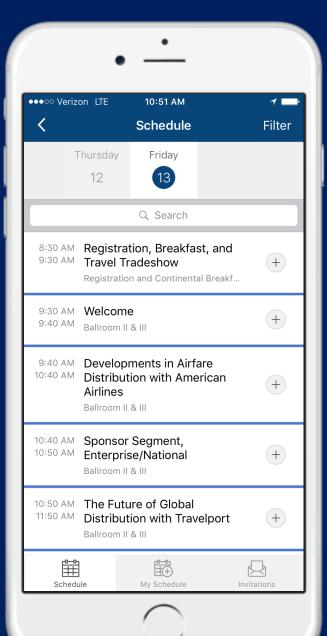
| Start | End | Event |
|---------|---------|--|
| 1:00 PM | 2:00 PM | Data Privacy / Transfer / Ownership |
| 2:00 PM | 3:00 PM | Managing Travel in Germany and Japan |
| 3:00 PM | 4:00 PM | Going Global or Opening a New Market |
| 4:00 PM | 5:00 PM | International Travel Requirements |
| 6:00 PM | 9:00 PM | Drinks and Dinner (Sponsored by Delta Air Lines & Enterprise/National) |

This Morning

| Start | End | Event | Location |
|----------|----------|---|-------------------|
| 8:30 AM | 9:30 AM | Registration, Breakfast, and Travel Tradeshow | Ballroom Level |
| 9:30 AM | 9:40 AM | Welcome | Ballroom Level |
| 9:40 AM | 10:40 AM | Developments in Airfare Distribution with American Airlines | Ballroom Level |
| 10:40 PM | 10:55 AM | Sponsor Segment: Enterprise/National | Ballroom Level |
| 10:55 AM | 11:55 AM | The Future of Global Distribution with Travelport | Ballroom Level |

This Afternoon

| 12:00 PM | 1:00 PM | Lunch/Tradeshow | Ballroom Level |
|----------|---------|--|------------------|
| 1:00 PM | 1:40 PM | Breakout Session 1- Please choose one of the following | |
| | | Global Trends | Conference Level |
| | | Integrating Meetings and Corporate Travel | Conference Level |
| | | Client Insights & Tips on Duty of Care | Conference Level |
| | | Travel Tradeshow | Ballroom Level |
| 1:40 PM | 2:20 PM | Breakout Session 2- Please choose one of the following | |
| | | Global Trends | Conference Level |
| | | Integrating Meetings and Corporate Travel | Conference Level |
| | | Client Insights & Tips on Duty of Care | Conference Level |
| | | Travel Tradeshow | Ballroom Level |
| 2:30 PM | 3:30 PM | Panel: Advancements in Online Booking Tool Technology | Ballroom Level |
| 3:30 PM | 4:00 PM | Closing and Prize Drawings | Ballroom Level |





Have you downloaded our Event app?



Search the App Store

The first thing you'll need to do is download the app on the device you will be using at the event.

Search: CrowdCompass AttendeeHub



Download the Event app

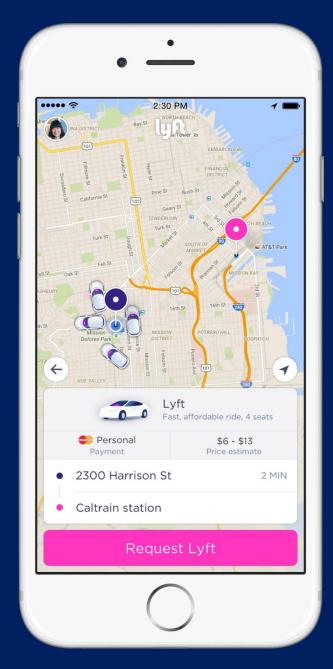
Once you have the CrowdCompass AttendeeHub app downloaded:

Search: World Travel Fall Symposium in Current & Upcoming events



Download and Enjoy!







1

Get the App

Download the Lyft app for iPhone or Android. Already have the Lyft app? Go straight to step 3!

2

Create Your Account

Set up a Lyft account. You'll need to add a credit card, in case your Lyft rides go beyond the event. Any additional tips will be charged to your credit card as well.

3

Submit your info

Add the promo code: WTS17 to the "Promo" section of the Lyft app before you request your ride.

You must be in "Personal" mode for the code to apply.

Valid for \$15 to or from the Hyatt



Keynote Speakers



Alison Taylor
Senior Vice President Global Sales





Gordon WilsonPresident and CEO





Sponsor Segment



Heather E. Tassoni

Director of Business Rental Sales, Philadelphia

ENTERPRISEHOLDINGS







Online Booking Tool Panelists







Tony D'Astolfo SVP and Chief Communication Officer



Mike Koetting **EVP Supplier Management**





Jay Richmond Head of Business Travel Group





Thank you to our Global Partners













Thank you to our Platinum Sponsors







Thank you to our Gold Sponsors



American Airlines









UNITED









Developments in Airfare Distribution with American Airlines

American Airlines



Alison Taylor
Senior Vice President Global Sales
American Airlines





SYMPOSIUM FALL 2017



ENational®

The Future of Global Distribution with Travelport



Redefining travel commerce



Gordon Wilson
President and CEO



Pam Zager
EVP Operations & Strategic Planning





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Lunch and Trave racesnow

1:00 pm Breakout Session 1

Global Trends (Conference Level)

Integrating Meetings and Corporate Travel (Conference Level)

Client Insights & Tips on Duty of Care (Conference Level)

1:40 pm Breakout Session 2

Global Trends

(Conference Level)

Integrating Meetings and Corporate Travel

(Conference Level)

Client Insights & Tips on Duty of Care (Conference Level)



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Advancements in Online Booking Tool Technology











Kevin Martin

Executive Vice President; Business Development



Online Booking Tool Panelists





Tony D'Astolfo
SVP and Chief Communication Officer



Mike Koetting
EVP Supplier Management



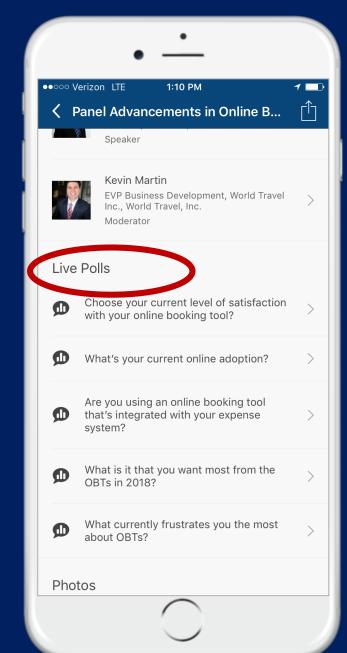


Jay Richmond Head of Business Travel Group









Live Question Polling

Click on Schedule

Find: Panel
Advancements in
Online Booking Tool

Scroll to the bottom: Live Polls

Choose your level of satisfaction with your online booking tool

What's your current online adoption?

Are you using an online booking tool that's integrated with your expense system?

What is it that you want most from the OBTs in 2018?

What currently frustrates you most about OBTs?

Thank You





Tony D'Astolfo
SVP and Chief Communication Officer





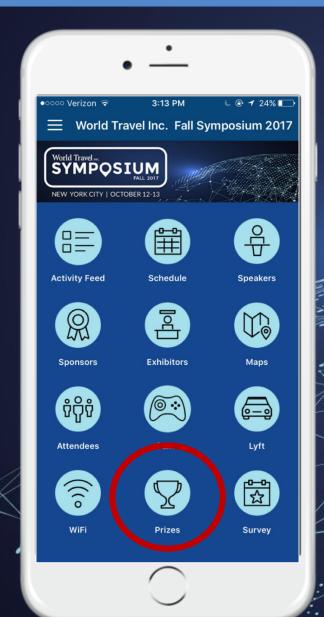
Mike Koetting
EVP Supplier Management





Jay Richmond Head of Business Travel Group





Check the event app to see if you have won any prizes

Airfare and Technology Prizes

| 2 RT airline tickets in economy class to Ireland and beyond |
|--|
| 2 Round Trip airline tickets |
| 2 Round Trip tickets in business class for travel to London from any North American British Airways |
| Gateway |
| CrowdCompass mobile app for an event within the next year - worth up to \$5,900 |
| 2 Round Trip airline tickets in confirmed economy with space-availabe upgrade to business. (city pairs |
| TBD) |
| 2 Round Trip airline tickets in business class |
| 2 airline tickets |
| 2 Round Trip airline tickets valid for travel to any Porter Airlines destination |
| 2 Round Trip airline tickets valid for travel to any Porter Airlines destination |
| 2 airline tickets |
| |



Airfare and Technology Prizes

| Scandinavian | 1 Round Trip airline ticket in the plus cabin from any US gateways to one of the Scandinavian capitals |
|------------------------|---|
| Airlines (SAS) | (Oslo, Copenhagen or Stockholm) |
| Singapore Air | 2 RT airline tickets in economy class |
| SkyTeam | 2 Round Trip airline tickets in economy class - select from one of eight SkyTeam carriers and their selected gateways |
| South African | 2 Round Trip airline tickets in economy class from New York or Washington Dulles to |
| Airways | Cape Town or Johannesburg |
| South African | 2 Round Trip airline tickets in economy class from New York or Washington Dulles to |
| Airways | Cape Town or Johannesburg |
| | 2 Round Trip airline tickets in economy class for travel within the US48/ Alaska/ Canada/ Caribbean/ |
| United Airlines | Mexico/ Central America |
| | 2 Round Trip airline tickets in economy class for travel within the US48/ Alaska/ Canada/ Caribbean/ |
| United Airlines | Mexico/ Central America |



Grand Prizes

Grand Prize Trip 1

American Airlines:

2 Round Trip tickets in confirmed space in business class

Enterprise Holdings, Inc.

3 free weekend days with National Car Rental

Hilton Worldwide Hotels

2 night stay in standard room at any Hilton Hotel Worldwide

Grand Prize Trip 2

United Airlines:

2 Round Trip airline tickets in First or Business class for travel within the US48/Alaska/

Canada/Caribbean/Mexico/Central America/Hawaii/Europe

Enterprise Holdings, Inc.

3 free weekend days with National Car Rental

IHG

50,000 IHG Rewards Club Points





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